



BIRD-IN-HAND WOODWORKS LIMITED LIFETIME WARRANTY

What Does This Warranty Cover?

This limited lifetime warranty covers manufacturer defects for Bird-In-Hand®, Childcraft®, Childcraft Korners for Kids® or Childcraft ABC Furnishings® furniture product's materials or workmanship.

What Does this Warranty Not Cover?

This warranty does not cover damage, or product failure, from: normal wear and tear, misuse, negligence, acts of god, abuse, accidents, vandalism, freight damage, failure to follow instructions, improper installation, failure to perform routine inspection or required maintenance service, transport from one site or location to another, alternations to the product not expressly authorized by School Specialty, or from any causes having an origin other than in the material or manufacture of the product. Also, consequential and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

Some natural variations do occur in all hardwood products, are inherent to their character, and are not considered defects. The matching of colors, grains, or textures of these materials is not covered under this warranty. Outdoor use of any of the products voids this warranty.

What is Period of Coverage?

The period of coverage is for as long as the original purchaser owns the product. Warranty coverage terminates if product is sold or is otherwise transferred to another person.

Product, Material, or Mechanism	Period of Coverage From Date of Purchase
Hardware and fasteners	2 Years
Casters	2 Years

Are Accessory Products Excluded?

Accessory products manufactured by suppliers other than Bird-In-Hand, Childcraft, Childcraft Korners for Kids or Childcraft ABC Furnishings, and may be incorporated into the furniture products covered under this warranty are excluded from this warranty. Examples of these excluded accessory products are plastic trays, plastic bins, plastic totes, baskets, fabric curtains and canopies, cushions, and fabric totes.



What Bird-In-Hand®, Childcraft®, Korner for Kids® or ABC Furnishings® Products are Included?

All Bird-In-Hand®, Childcraft®, Korner for Kids® or ABC Furnishings® furniture products purchased from School Specialty on or after January 1st, 2014.

What Will School Specialty Do to Correct Problems?

If the product's materials or workmanship is deemed defective by School Specialty®, School Specialty® will, at its sole discretion, do one of the following:

- Replace with the exact item or similar item if original item is no longer available.
- Repair on site or at School Specialty's® manufacturing facility.
- Refund the product's original purchase price.

If deemed replaceable, School Specialty® may require defective product to be returned. Shipping instructions will be provided.

What Will School Specialty Not Do?

If School Specialty takes action to correct a defect, School Specialty will not renew or extend this warranty to a repaired or replaced product. School Specialty will not honor the attempted transfer of this warranty.

How Do You Get Service?

Products believed to be defective must be reported to School Specialty promptly. You should contact your School Specialty representative. If your School Specialty representative is unavailable or unable to provide service you should:

Call **1-888-388-3224** or send a letter to:

School Specialty, Inc.

Attn: Furniture Merchandising

W6316 Design Drive

Greenville, WI 54942

Are There Any Limitations On Other Warranties?

Yes, the period of coverage for implied warranties, including warranties of merchantability and warranties of fitness for a particular purpose, are limited to the same period of coverage of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

How Does State Law Apply?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state